

House rules

The next rules are applicable for all guests at Holidaypark TerSpegelt.

These rules are meant to make your stay as pleasant as possible.

Check-in

All guests have to check-in at the reception upon arrival. This also goes for any visitors you may have.

Arrival and departure: rental accommodations

1. The renter can pick up the key of the accommodation on the confirmed day of arrival. On the day of departure, the renter should leave a clean accommodation and dispose of any waste in the containers behind the supermarket (in the "Milieustraat").
2. Times of arrival and departure are as confirmed in your written confirmation or email confirmation.
3. It is not allowed to put up any kind of tent on the fields with rental accommodations.

Arrival and departure: camping pitches

1. The camper can arrive on the confirmed day of arrival. Times of arrival and departure are as confirmed in your written confirmation or email confirmation.
2. Upon departure, please dispose of your waste bag in the green container behind the supermarket, and leave your pitch cleared and tidy.
3. If you should decide to leave early (for instance because of bad weather) there are no refunds.
4. Please check out at the reception upon departure.

Placing your caravan / putting up your tent

1. On the basic pitches, it is not allowed to camp with a caravan with tandem axle. The caravan cannot exceed a length of 6 meters including the adze.
2. All pitches are numbered. Your pitch is marked with small posts. On these posts you'll find your pitch number with a marker to which side your pitch is.
Place your caravan or tent with the back side to the planting or as pointed out, as far back as possible. Please consider the surface of your pitch and don't let any guy-ropes, windscreens surpass the edges of your pitch.

3. To prevent any damage to cables and such in the ground, it is prohibited to dig holes or trenches on or around your pitch. It is not allowed to use trees or plant to attach clotheslines or antennas. Don't let your wastewater run into the ground or planting, but put a bucket under it.
4. Putting up so called 'Partytents' is not allowed. Use of these partytents is allowed as a replacement for a sunscreen, if it does not cause any hindrance (view) for other guests. The maximum size of the partytent is 3 by 3 meters. The partytent can't be higher than the caravan.
5. Extra tents have a pointed or domed shape and a maximum ground surface of 4 square meters.
6. Underneath your awning it is only allowed to use special ground sheets, so that the grass will stay intact. This way the next holiday maker can also enjoy a beautifully green pitch.

Pets

Pets are not allowed on our campsite. On special occasions however, TerSpegelt has the right to make an exception to this rule. We will do our utmost to limit the inconvenience for other guests.

Entrance cards for camping guests

Youth between the age of 13 and 23 is not allowed entrance to our site without the parents present. All person over 2 years of age will receive a card that gives entrance to the campsite, the swimming pool and possibly the disco. This card is not a valid ID for buying alcohol. According to Dutch laws, you are bound to have a valid passport or ID with you. You should be able to show this ID when requested by our personnel. All persons between 10 and 23 years of age, should have a recent picture on this card.

In case of misconduct or misuse of the card, the card will be revoked, temporarily or permanently. If the card is lost or damaged, you can buy a new card for € 4,00. This also goes for the card for the barrier.

Visitors

1. Visitors are allowed entrance to our site between 9.00 and 23.00 o'clock. They can buy an entrance card at reception.
2. As renter of the pitch or accommodation, you are responsible for the conduct of your visitors. They also have to keep these house rules in mind. In case of serious violation of these rules, we will immediately deny access to your visitor and you as responsible renter.
3. In the high season, it is not always possible for visitors to use our indoor heated swimming pool and indoor play area. When the number of persons in the indoor area allows it, it is possible to buy a ticket for the swimming pool and "SterrenStrand".

Overnight Guests

1. Overnight guests have to be checked in by the adult renter of the pitch or accommodation. In most cases you pay extra for overnight guests. Overnight guests also have to have a recent picture on their entrance card if they are between 10 and 23 years of age.
2. For overnight guests, these rules also apply. You are responsible for the conduct of your overnight guests.
3. It is not allowed to camp with more than 6 persons on one pitch. For large families there are exceptions, but only in consultation with the reception. In rental accommodation it is not allowed to stay with more persons than there are beds.

Night time and use of barrier

Our guests are often at our campsite to enjoy their holiday quietly. Therefore we ask extra attention for the following.

1. Between 23.00 and 7.00 o'clock it should be quiet on our campsite. It is not allowed to play music or make noise between these hours. All visitors have to have left before 23.00 o'clock.
2. On leaving La Cantina, the camping disco or your neighbours, don't make any noise so you do not disturb our guests' night rest. Gatherings of youth,

after the disco closes are not allowed, after 1.00 o'clock everyone has to be in their caravan, tent or accommodation. We will be strict if there are any disturbances.

3. The barrier is out of use between 23.00 and 7.00 o'clock. Between these hours it is not allowed to drive with a motorized vehicle on our site. When you have to leave early, you should park your car on the parking space behind the miniature golf course before 23.00 o'clock.
4. It is of course very pleasant to sit outside in the evenings. Please consider that sounds carry far at night. Thus increasing the possibility of annoyance for other guests. So if you sit outside in the evening, please limit the noise to a minimum.

Liability

Holidaypark TerSpegelt is not liable for theft, damage or accidents on our campsite. Your stay here is at your own risk. (Article 13 of the "Recron" conditions)

Final Provisions

1. Directions of all personnel should always be followed.
2. At all times management has the right to deny people access to our campsite, if they are not registered or in case of misconduct.
3. In cases where these regulations do not provide, the management will decide.

When everyone keeps to these regulations, all our guests will have a pleasant stay at Holidaypark TerSpegelt. Management and personnel wish this to you heartily.